

# RETURN FORM

## THANK YOU FOR YOUR ORDER!

Your order has been packaged and inspected carefully.. However, should something not be to your liking, do you have questions or suggestions? Do not hesitate to contact us!

## RIGHT OF RETURN

As our customers you have the right to return goods within 14 days of delivery. We will refund the paid amount for the goods to your bank account. Excepted from this are items which have been specifically made to order, products which were ordered from the supplier on demand (products with a delivery time), products purchased at a reduced price (Sale) or products which are unsuitable for return due to their nature. The delivered goods must be returned intact, functioning, unused and in undamaged original packaging. The packaging shall not be directly used as dispatch parcel.

## 1) PERSONAL DATA

Company	-----	Email	-----
First Name	-----	Phone	-----
Last Name	-----	Order- / Invoice N°	-----

## 2) WHAT WOULD YOU LIKE TO RETURN

Art. N°	Article	Quantity	Reason
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-----	-----	-----	-----
-----	-----	-----	-----
-----	-----	-----	-----
-----	-----	-----	-----
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Reasons:	10 Don't like the product 40 Product defective	20 Value for money 50 Wrong article delivered	30 Wrong article ordered 60 Other reason

## 3) REFUND

The amount will be refunded to your bank account. Please fill out the below fields. Please note that refunds to credit cards or PayPal accounts are unfortunately not possible and that we do not offer any exchange of products.

Account holder	-----	IBAN	-----
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## 4) REMARKS

## 5) RETURN ADDRESS

Euschen Trading GmbH  
Lerzenstrasse 21  
CH-8953 Dietikon  
Switzerland

Please note that the cost of returning the goods is borne by the customer.